



Quality Policy

It is the mission of CDI to manufacture the best and most modern pipeline pig tracking, locating, and communications equipment for our global customer base. Quality, durability, and safety are the focus of every member of our friendly and responsive staff.

CDI's emphasis on quality is met in the following ways:

1. By providing customers with high quality pipeline pig tracking and communications solutions and services which meet customer requirements and are fit for purpose.
2. By operating the business and its systems as required by ISO 9001: 2015.
3. By enhancing the skills of management and staff through regular review and by pursuing an on-going training program, the objective of which is to prepare staff to perform their work more effectively and safely.
4. By promoting a culture of continual quality improvements and through the philosophy of getting things done on time and "right the first time".
5. By promoting the quality management systems and ensuring implementation is achieved by regular internal auditing, management review, corrective and preventive actions.

CDI's Quality Objectives are:

1. 98% On Time Delivery
2. 95% Customer Satisfaction
3. 93% Employee Retention

Jason A. Farqué, Vice President
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