

# TRAXALL

## MULTIFREQUENCY PIPELINE PIG TRACKING TRANSMITTERS

Models X300-2C-Ex, X300-3C-Ex, X300-4C-Ex, and X300-5C-Ex  
(ATEX-IECEx Certification)

## USER GUIDE



# CDI

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SERVICES ASSOCIATION**  
member

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## WARNING



**Any operation involving work on pipelines containing gases or liquids under pressure is potentially hazardous. It is necessary, therefore, to follow correct procedures in the use of this equipment to maintain a safe working environment.**

**No person should use this equipment unless fully aware of potential hazards of working with pressurized pipelines and trained in the procedures stated in this manual.**

**The purchaser of this equipment is responsible for the training and competence of operators and the manner in which it is used.**

**Contact CDI immediately should any difficulty arise in the use of this equipment.**



## WARNING



**Always use caution when opening any CDI transmitter that has been in a pressurized environment.**

**It is possible for pressurized liquid or gas to leak into a transmitter and remain there even after the transmitter has been removed from the pipeline.**

**Always point the transmitter away from yourself or others when opening a cover or end cap.**


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ATEX SYSTEM CERTIFICATION, X300 SERIES

CDI X300-5C-Ex ATEX/IECEx



2812



II 2 G Ex d IIB+H2 T5 Gb  
Ex d IIB+H2 T5 Gb  
-20°C ≤ Ta ≤ +80°C  
-20°C ≤ Ta ≤ +50°C

TRAC15ATEX0027X  
IECEx TRC 15.0006X  
(ELECTROCHEM 3B0030)  
(PROCELL PC1400)

MANUFACTURED: 2015

ATEX/IECEx RATED ELECTROMAGNETIC PIPELINE PIG TRACKING TRANSMITTER  
WITH VARIABLE FREQUENCY AND POWER

RECOMMENDED FOR PIPELINES 14" AND LARGER  
MAXIMUM PRESSURE 2,500 PSI [172 BAR]

CDI 1801 NORTH JUNIPER AVE, BROKEN ARROW, OKLAHOMA 74012 U.S.A.  
WWW.PIGGING.COM • +1(918)258-6068 • SUPPORT@PIGGING.COM

- WARNING: DO NOT OPEN WHEN AN EXPLOSIVE GAS ATMOSPHERE MAY BE PRESENT
- WARNING: USE ONLY DURACELL PROCELL PC1400 ALKALINE OR ELECTROCHEM 3B0030 LITHIUM C-CELL BATTERIES
- WARNING: DO NOT MIX BATTERY CHEMISTRIES IN THIS DEVICE
- WARNING: USERS MUST FOLLOW DETAILED BATTERY INSERTION INSTRUCTIONS PROVIDED IN THE PRODUCT MANUAL
- WARNING: FACE AWAY FROM SELF WHEN OPENING

UNITED STATES PATENT NO. 9172406    EUROPEAN PATENTS APPLIED FOR  
MADE IN U.S.A.



ATEX WARNINGS



- WARNING: DO NOT OPEN WHEN AN EXPLOSIVE GAS ATMOSPHERE  
MAY BE PRESENT
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ELECTROCHEM 3B0030 LITHIUM C-CELL BATTERIES
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## INTRODUCTION

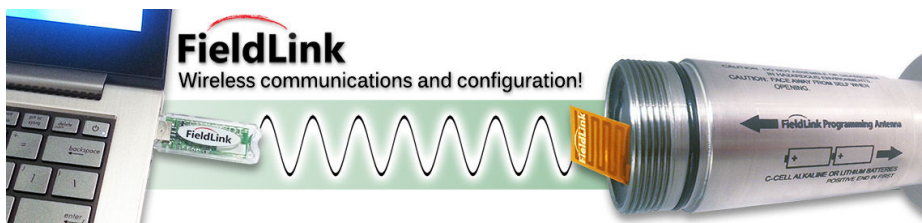
This User Guide will instruct you in the function, capabilities, use, and care of CDI X300-Ex Series multifrequency pig-tracking transmitters with ATEX-IECEx Certification.

## OVERVIEW

### Electromagnetic pipeline pig location and tracking transmitters

TRAXALL Multi-frequency transmitters operate by emitting electromagnetic fields at a very low frequency (between 17 and 32 Hz) as well as the industry-standard 22 Hz. This makes them safe and reliable for use in any onshore or offshore environment and any pipeline product (water, oil, gas, ammonia, carbon dioxide, etc.).

**The X300-Ex** is a TRAXALL-compatible electromagnetic pipeline pig-tracking transmitter that offers both programmable frequency and power control through CDI's proprietary FieldLink wireless PC-to-transmitter communications system.

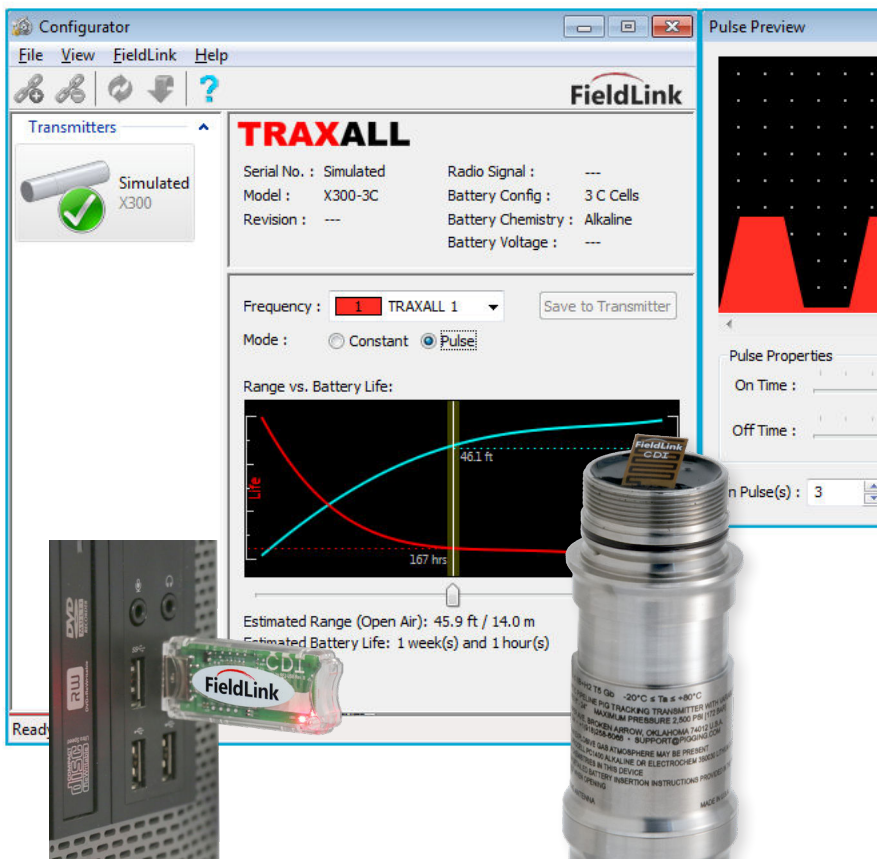


## Configurator

*Configurator* is a Windows application that will let you customize transmitter frequency, pulse rate, and output power.

Requirements:

- PC or laptop computer with Windows® 7 or higher (32-bit or 64-bit)
- Configurator software\*
- FieldLink USB device\*\*
- Adobe® Reader® is required to access the PDF *Help* menu



\* Available download from CDI website

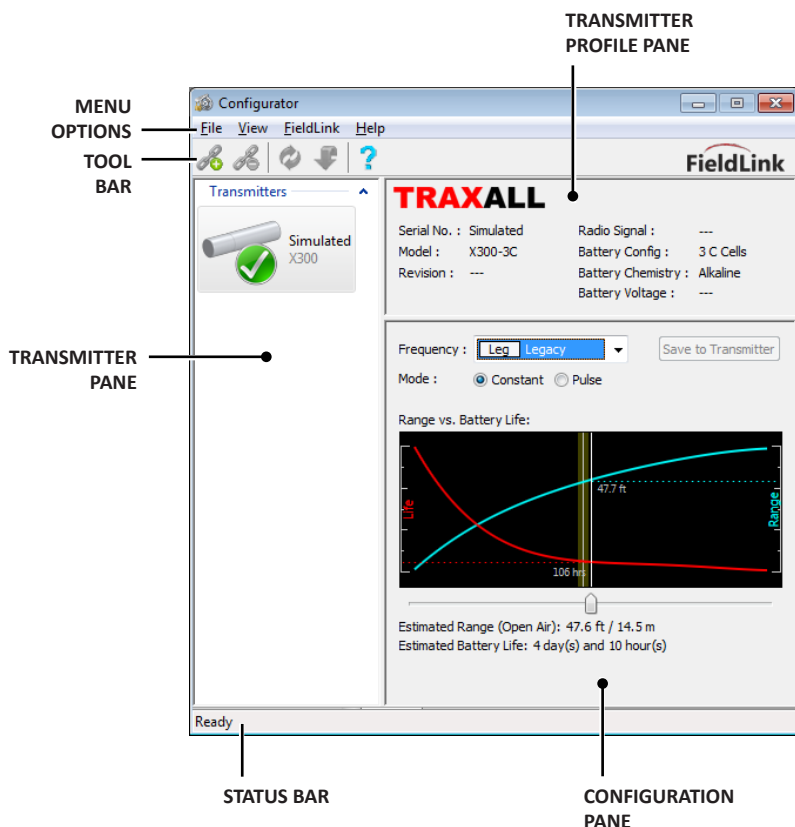
\*\* Supplied by CDI

## GETTING STARTED

Your transmitter requires little in the way of preparation. Simply activate FieldLink, launch Configurator, install fresh batteries, run Configurator to set transmission signal or power performance, and your transmitter is ready for a pigging run.

### New for Configurator ver. 2.0

In addition to the menu options and a tool bar, Configurator 2.0 features three transmitter information and control panes. The next few pages will describe these controls and options in detail.



# 1. INSTALL CONFIGURATOR

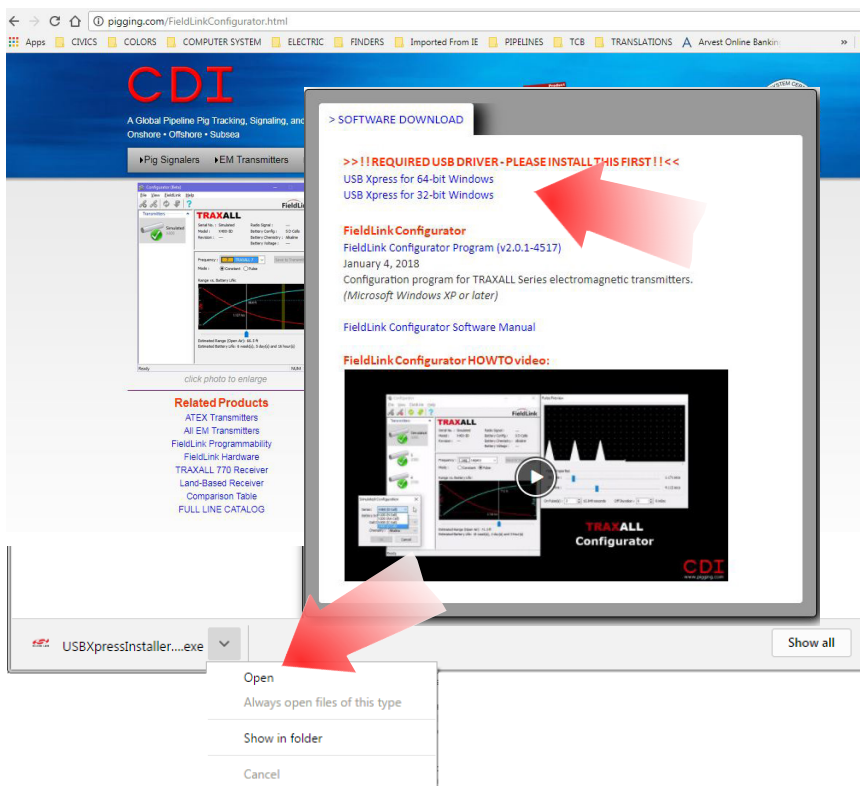
From the main CDI web page, select **Other**, then **FieldLink Configurator Software** from the drop-down menu.



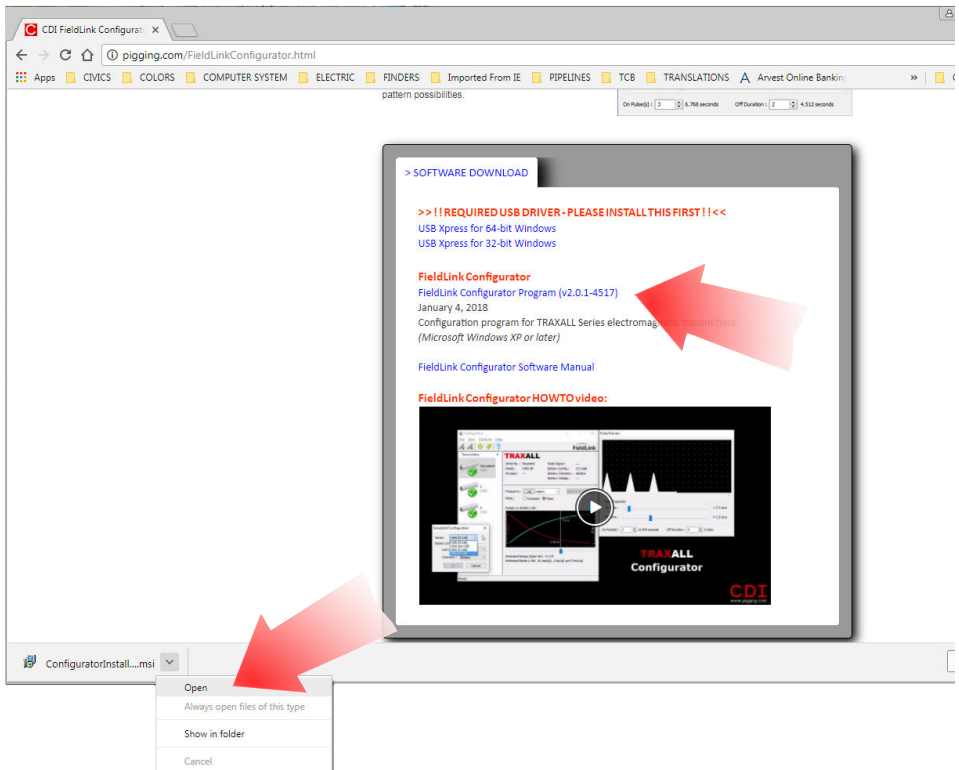


Scroll to the SOFTWARE DOWNLOAD tab.

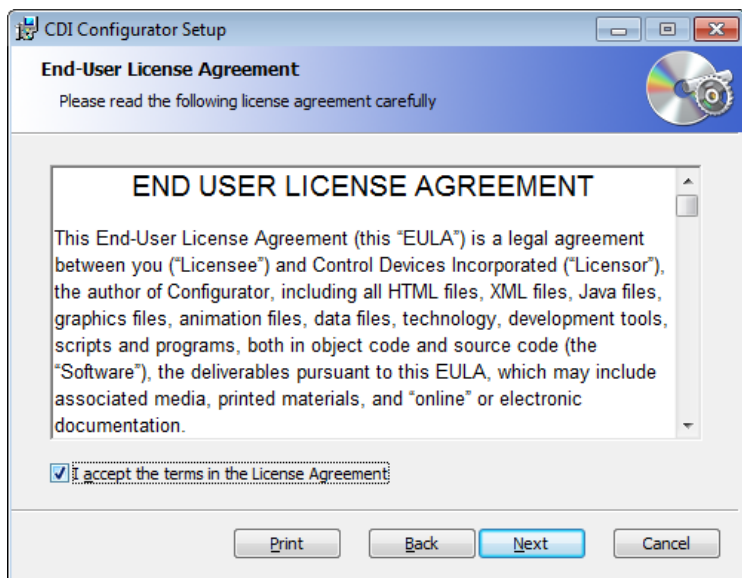
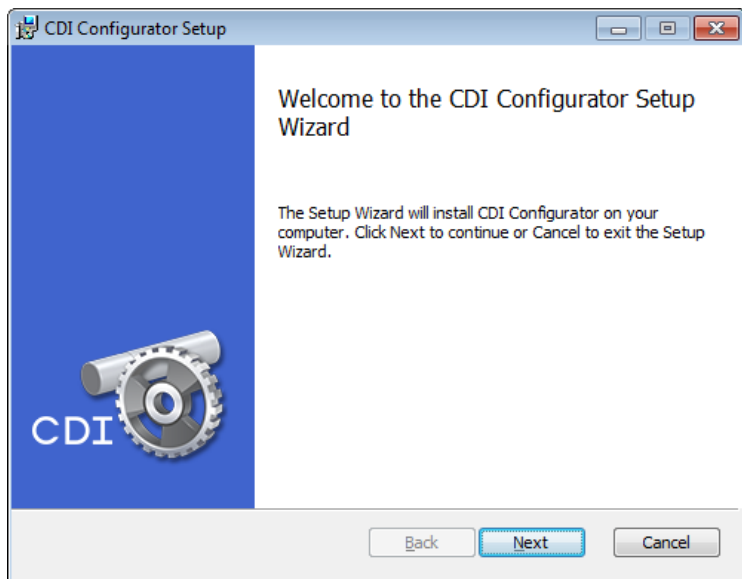
Click on **FieldLink Configurator Program** to download latest version.  
When download is complete, Open the installer and follow prompts.



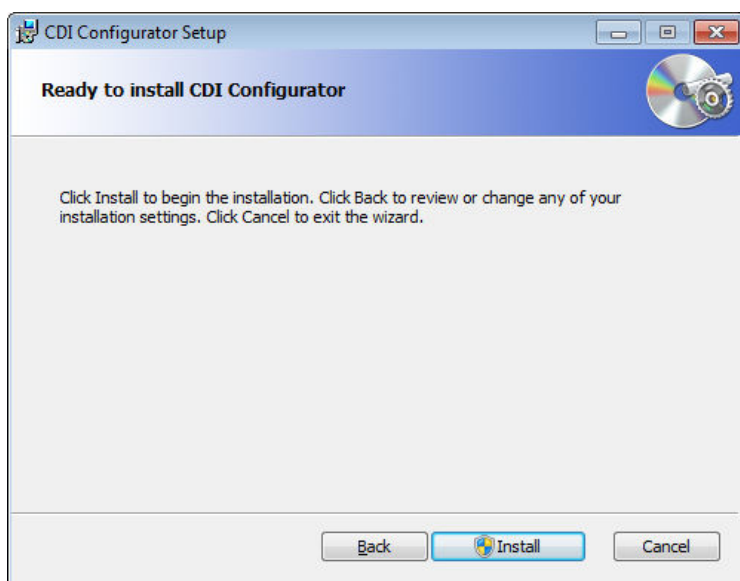
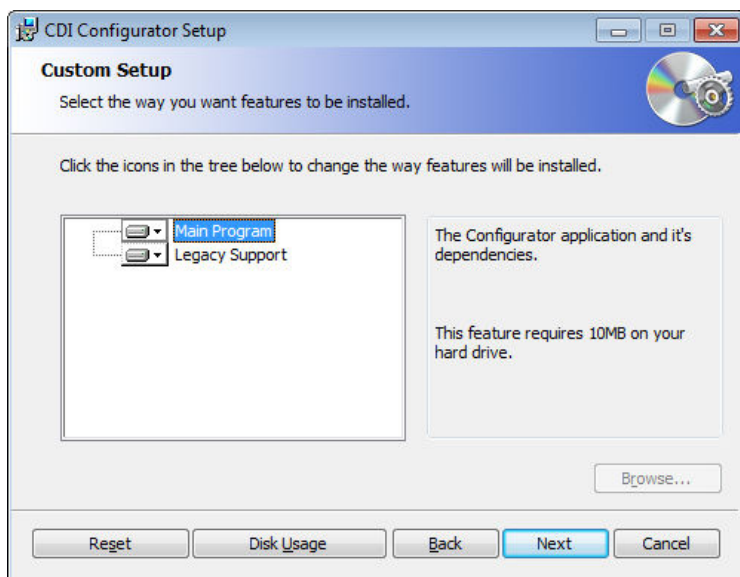
Return to the SOFTWARE DOWNLOAD tab and click on **FieldLink Configurator Program** to download latest version.

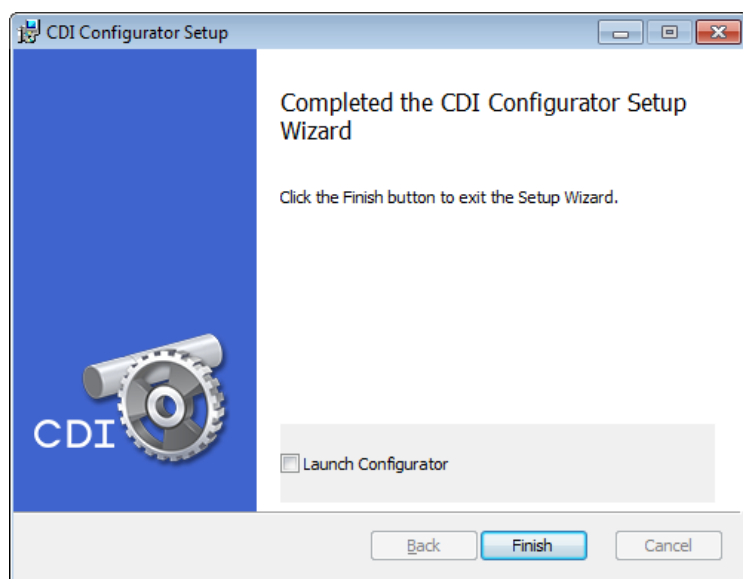


When download is complete, open the installer and follow prompts. The Windows Install Wizard will extract and install Configurator.



Take defaults (unless instructed otherwise by CDI Support.)





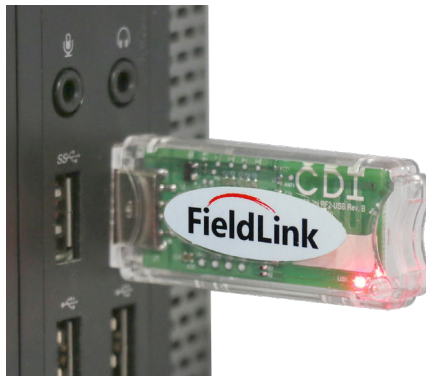
## 2. ACTIVATE FIELDLINK

FieldLink is the communications network you will use to program your transmitter. Insert the FieldLink device\* into a USB port on your PC or laptop.

\* also known as a  
*flash drive, memory  
stick, or “dongle”*



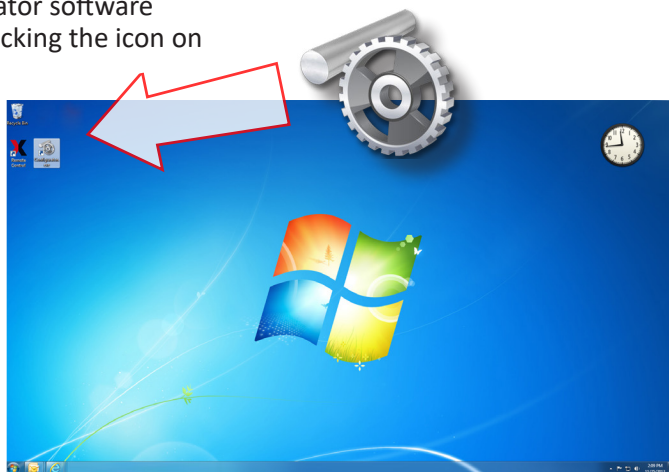
A red LED on the device will flash every three seconds, indicating Configurator is seeking to establish a communication link with a transmitter.\*



A link will not be established until the transmitter is powered and the configuration antenna is prepared (Steps 4 and 5).

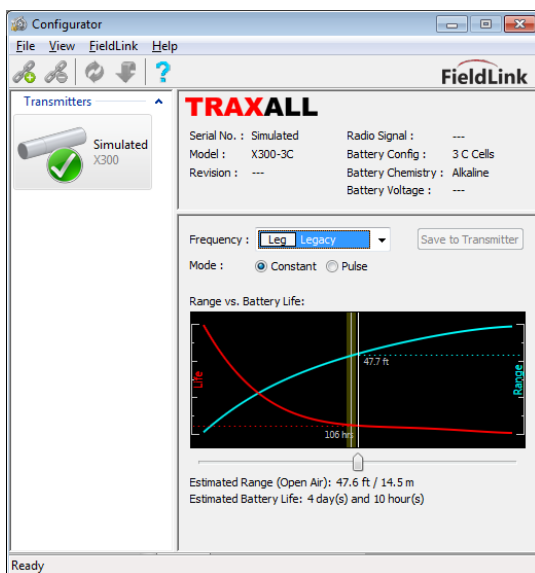
### 3. LAUNCH CONFIGURATOR

Launch Configurator software application by clicking the icon on your PC desktop.



The initial Configurator window will appear. Note *Revision*, *Radio Signal*, and *Battery Voltage* fields will be blank until communication

with a transmitter is established.



You will need to have your transmitter powered and antenna cap removed to proceed further.

## 4. ACTIVATE TRANSMITTER

### End Caps

All CDI ATEX-certified transmitters have a knurled threaded cap on each end. To prepare the X300 for operation you will need to momentarily remove these caps to access the batteries and configuration antenna.



**WARNING: Transmitter end caps are NOT interchangeable. Attempting to install a battery cap onto the antenna end may damage the configuration antenna or transmitter case.**



**NOTE: Most CDI transmitter antenna end caps have LEFT-HAND threads and will be so marked. Turn CLOCKWISE to remove.**



### WARNING



**Always use caution when opening any CDI transmitter that has been in a pressurized environment.**

**It is possible for pressurized liquid or gas to leak into a transmitter and remain there even after the transmitter has been removed from the pipeline.**

**Always point the transmitter away from yourself or others when opening a cover or end cap.**

### Power

X300-Ex Series transmitters are powered by C-Cell alkaline or lithium batteries.

Alkaline: Duracell Procell PC1400 required for ATEX certification.



Lithium: Electrochem CSC93 3B0030 required for ATEX certification.



**NOTE: Transmitters have no “ON/OFF” switch, but are activated when batteries are installed and battery cap is replaced. Therefore, install batteries only when you are about to configure transmitter or beginning a pig run.**



## Power (continued)

The X300-Ex is available in 2C, 3C, 4C, and 5C versions. They differ in performance, case dimensions (length) and number of batteries required, but configuration and battery installation procedures are essentially the same for all versions.

Observe nomenclature on transmitter case to determine correct cap, battery quantity, and battery polarity.



### WARNING



When installing batteries, replace all batteries at the same time.

When replacing batteries, use batteries from the same package or manufacturing batch whenever possible.

Do not mix alkaline and lithium batteries in the same device.

Always observe correct polarity when installing batteries.  
(Polarity is provided on each transmitter case.)



**NOTE:** DURACELL® PROCELL (PC1400) alkaline batteries or Electrochem 3B0030 lithium batteries are required by ATEX and/or IECEx standards to maintain system certification.

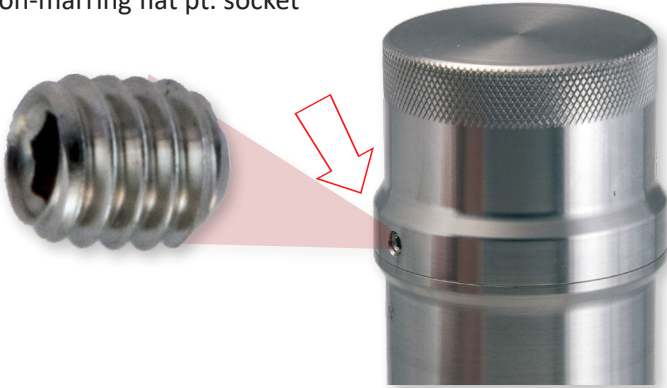


**NOTE:** It is good practice to always install fresh batteries before deploying any pipeline pigging device.

## Install Batteries

### ***Remove Battery Cap Set Screw***

ATEX-certified transmitter caps are secured with a #8-32 x 3/16-in. [4.76 mm] non-marring flat pt. socket set screw.\*



Loosen the set screw in counter-clockwise (CCW) direction with 3/64-in. [1.2 mm] Allen wrench provided with transmitter.

It is not necessary to completely remove the set screw. However, set screw must be backed off far enough to avoid binding against transmitter case threads when cap is unscrewed.



\* CDI Replacement Part No. 0832-309-17-03

## ***Remove Battery Cap***

Unscrew battery cap by turning counter-clockwise (CCW).



### **ATEX WARNINGS**



**WARNING: DO NOT OPEN WHEN AN EXPLOSIVE GAS ATMOSPHERE MAY BE PRESENT**

**WARNING: USE ONLY DURACELL PROCELL PC1400 ALKALINE OR ELECTROCHEM 3B0030 LITHIUM C-CELL BATTERIES**

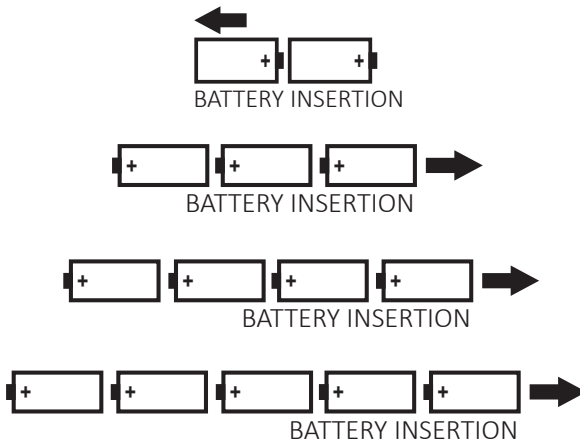
**WARNING: DO NOT MIX BATTERY CHEMISTRIES IN THIS DEVICE**

All batteries are to be inserted positive (+) end first as shown:



- **X300-2C-Ex:** Insert two (2) C-cell batteries
- **X300-3C-Ex:** Insert three (3) C-cell batteries
- **X300-4C-Ex:** Insert four (4) C-cell batteries
- **X300-5C-Ex:** Insert five (5) C-cell batteries

Battery quantity and polarity are marked on each transmitter case:



### ***Inspect Threads***

Before replacing cap, inspect cap threads, transmitter case threads, and O-ring groove.

**O-RING GROOVE** —



All threads must be free of

- dents
- deformities
- ruptures
- nicks
- scratches
- dirt
- foreign objects

or anything else that might interfere with a proper seal.

## Inspect O-Rings

Ensure O-ring is serviceable.  
A brittle and/or deformed O-ring may not properly seal.  
If in doubt, replace it.\*

Lubricate O-ring with a light coating of high-temperature grease (such as Parker Super O-lube)



Carefully replace O-ring over threads and onto its groove.



\* CDI Replacement Part No. 700-50-2029-70

## Reinstall Cap

**! WARNING: Transmitter end caps are NOT interchangeable. Attempting to install a battery cap onto the antenna end may damage the configuration antenna or transmitter case.**

Screw battery cap onto transmitter.



Do not over torque. Hand tightening is sufficient as long as cap is sufficiently tightened against rubber O-ring to maintain a seal.

\* CDI Part No. 700-50-2029-70 (included with transmitter)

## ***Replace Set Screw***

Tighten set screw on cap to 10 in.-lb [1.13 N·m]. Do not over torque.



When batteries and battery cap are in place

- The transmitter itself will be activated and will stay active for the life of the battery. Removal of battery cap will terminate all transmitter function.
- The transmitter will actively seek to establish a communications link for the next five minutes. If communication is not established within five (5) minutes, the transmitter will “time out.”

Should this occur, cycle the power to the transmitter by momentarily removing and replacing battery cap. If you are still unable to establish communication, you may need to replace batteries.

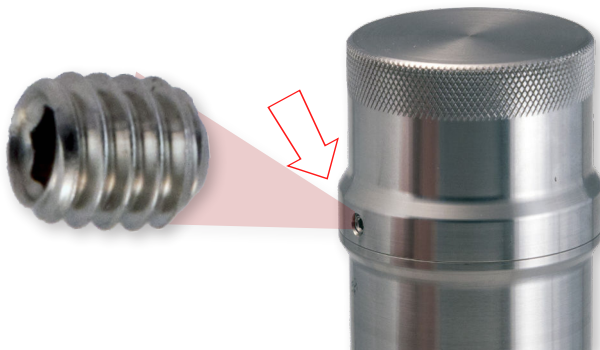


## 5. PREPARE TRANSMITTER FOR CONFIGURATION

### Expose Antenna

#### *Remove Antenna Cap Set Screw*

The cap is secured with a #8-32 x 3/16-in. [4.76 mm] non-marring flat pt. socket set screw.\*



Loosen the set screw in counter-clockwise (CCW) direction with 3/64-in. [1.2 mm] Allen wrench provided with transmitter.

It is not necessary to completely remove the set screw. However, set screw must be backed off far enough to avoid binding against transmitter case threads when cap is unscrewed.



\* CDI Replacement Part No. 0832-309-17-03

## Remove Antenna Cap

Unscrew and carefully remove the antenna cap.



**NOTE:** Transmitter antenna end caps marked as shown have **LEFT-HAND** threads. Turn **CLOCKWISE** to remove.



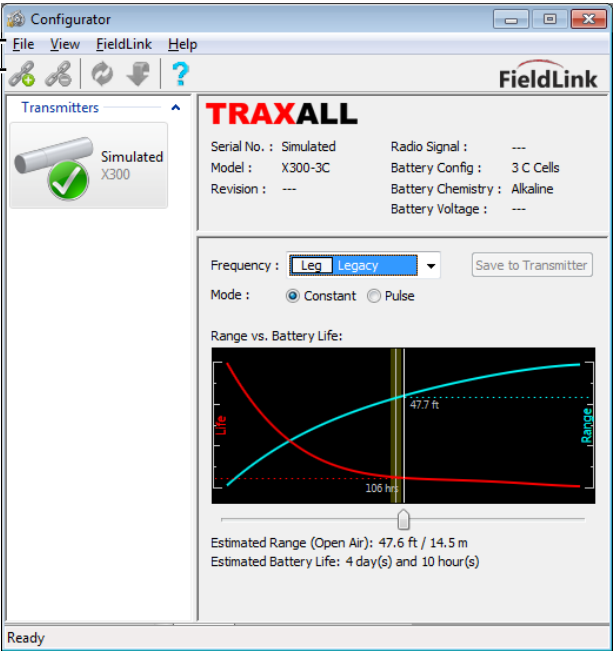


**WARNING: Do not attempt to unfold or otherwise handle the flexible antenna.**



# 6. RUN CONFIGURATOR

MENU  
OPTIONS  
TOOL  
BAR



## MENU OPTIONS

### File

#### **Load Profile**

A profile is a custom XML file containing frequency, mode, and pulse settings.

#### **Save Profile As...**

Once a transmitter is configured, its profile may be stored for re-use, such as reassignment to another transmitter. This can be a time-saver for batch configurations.

#### **Exit**

Closes the Configurator application

### View

#### **Status Bar**

Check/uncheck to show

#### **Tool Bar**

Check/uncheck to show

### FieldLink

#### **Connect/Disconnect**

Controls communication with FieldLink flash drive

#### **Refresh Devices\***

Updates list of transmitters detected by FieldLink

#### **Update Firmware\*\***

Places FieldLink device into update mode

#### **Reset Device**

Returns FieldLink device to normal operation

### Help

#### **System Info**

Lists all relevant information about an active transmitter as well as Configurator host PC

#### **Help**

Launches PDF version of this User Guide

#### **About Configurator**

Application software version and build information

## TOOL BAR

#### **Connect/Disconnect**

Controls communication with FieldLink flash drive

#### **Refresh Devices**

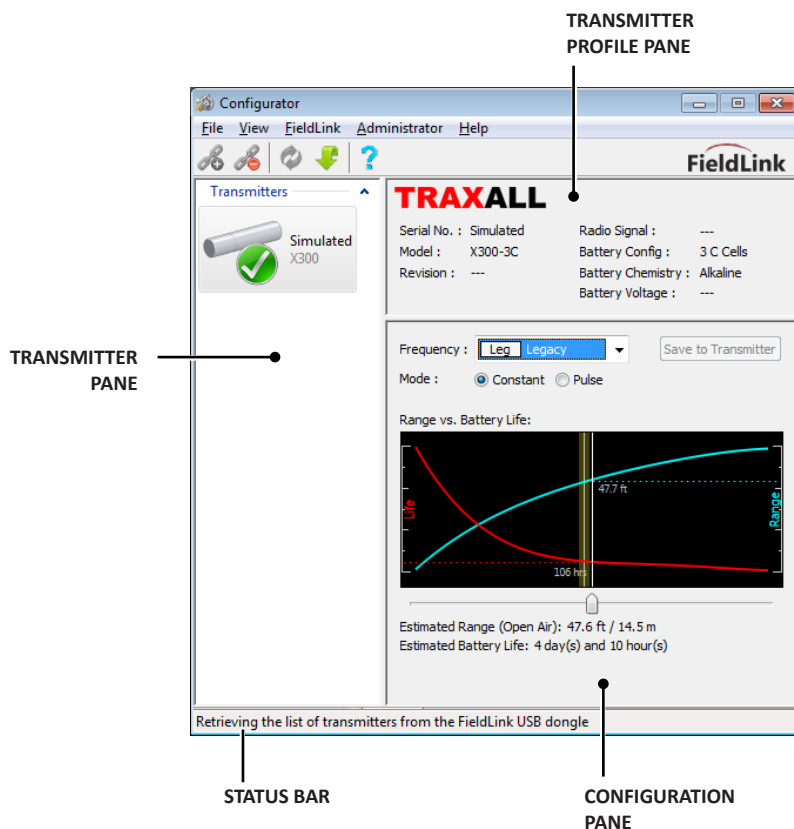
Updates list of transmitters detected by FieldLink

#### **Update Firmware\*\***

Places FieldLink device into update mode

\*Configurator automatically refreshes every four seconds

\*\* Firmware updates are to be performed only at the direction of CDI Technical Support



## TRANSMITTER INFORMATION AND CONTROL PANES

### Profile Pane

Indicates serial number, model, firmware, signal strength, battery load, battery chemistry (Alkaline or Lithium), and available voltage of whichever transmitter is actively selected in the Transmitter Pane.

Note *Revision*, *Radio Signal*, and *Battery Voltage* fields are blank when a simulated transmitter is selected.

### Transmitter Pane

Lists all transmitters “seen” by FieldLink. Transmitters are added to this pane as they are detected by FieldLink. FieldLink can list as many as four transmitters at any given time. Green, Red, or Yellow icons indicate transmitter connection state.



Active Transmitter (when highlighted)



Detected Transmitter

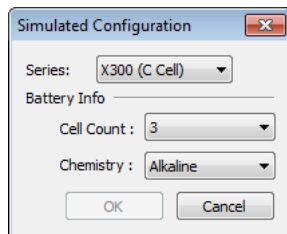


Offline or Lost Connection



Invalid Configuration

A “Simulated” transmitter is provided to familiarize you with Configurator. You may change the simulated transmitter to any X-Series model and battery configuration by double-clicking the icon.



### Configuration Pane

Interactive window with drop-down, radio button, and slider controls. Here you can select a frequency, a constant or pulse operational mode, and examine various range vs. battery life scenarios. A corresponding graph illustrates the range–power relationship.

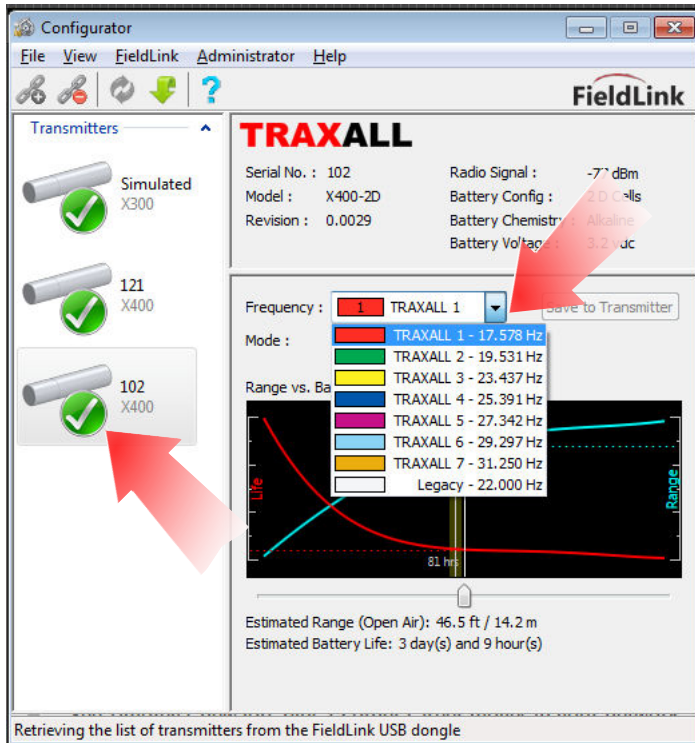
When you have the configuration you want, the *Save to Transmitter* button will write the configuration to the transmitter memory where it will be stored until changed.

### Status Bar

Text prompt indicating state of Configurator application.

## Select Frequency

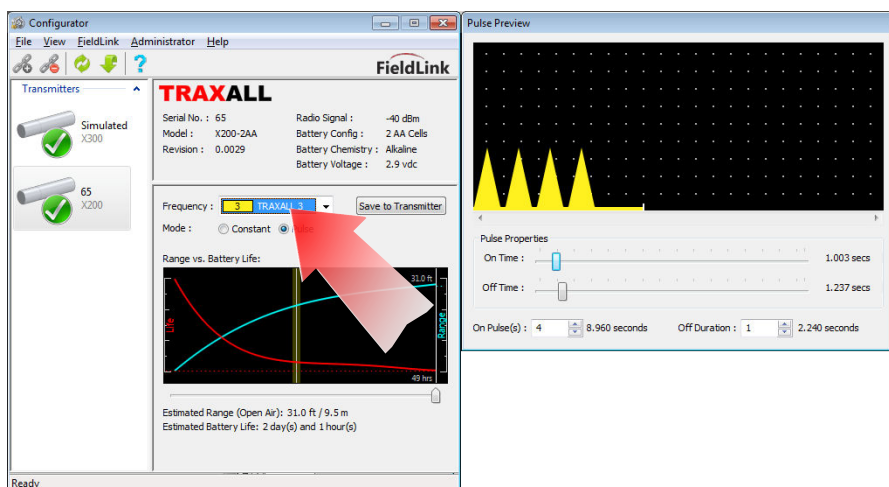
Here, FieldLink has detected several transmitters. The most recent (and currently selected) transmitter is an X400-2D. The drop-down menu offers seven TRAXALL frequencies in addition to the default “Legacy” 22 Hz setting.





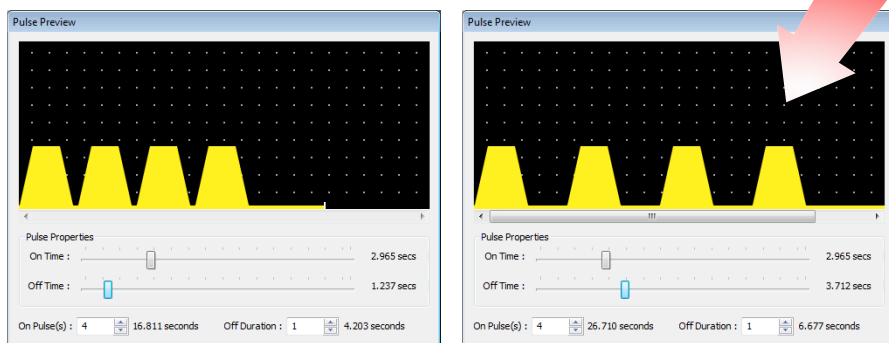
## Select Mode

The default transmission mode is *Constant* (continual) signal. Selecting *Pulse* opens a second window showing a pulse pattern. Pulse mode generally results in increased battery life during a run. In addition, customized pulse patterns can provide each pig with a unique electronic signature, useful when running a pig train containing multiple transmitters.



## Modify Pulse Mode

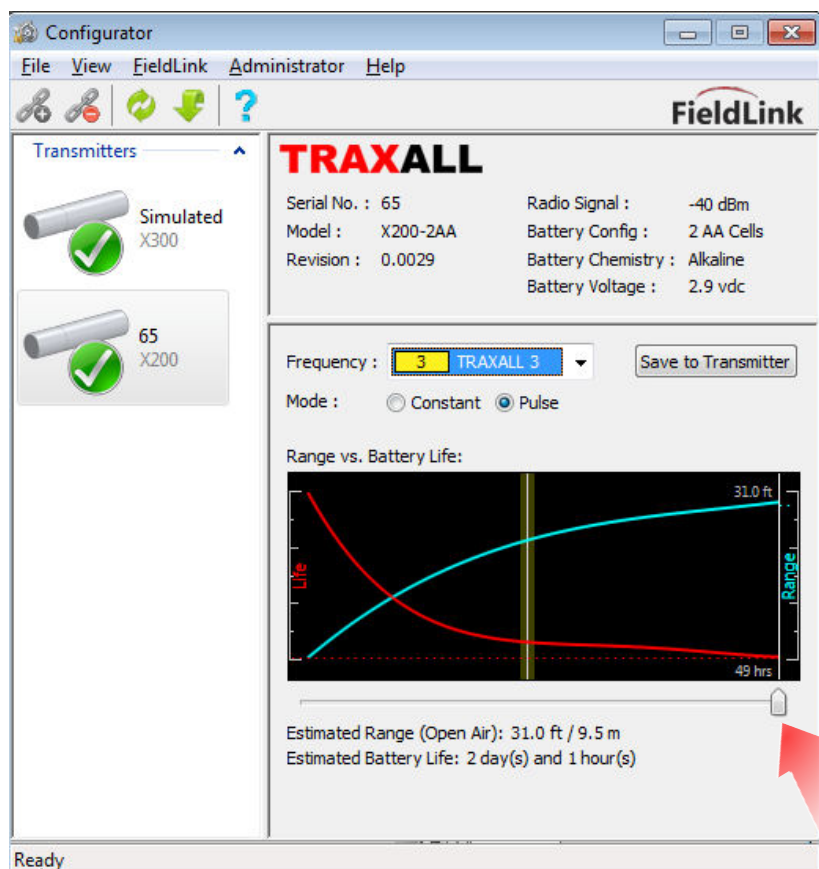
Moving On Time and Off Time sliders will change the signal pulse:



## Power (Range–Battery Life Tradeoff)

The Range–Battery Life slider can balance range and power consumption of each transmitter for optimized performance. Moving slider left will increase transmitter run time—with a corresponding decrease in range.

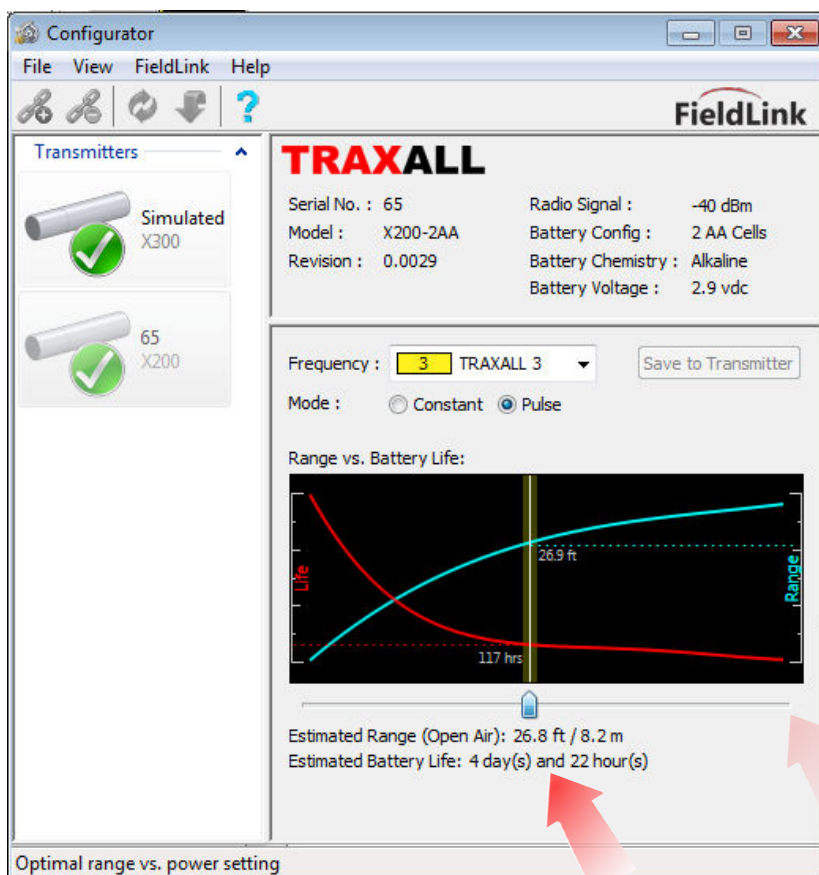
For example: on a long run with a relatively shallow pipe, battery life is likely to be more important than signal strength. Conversely, signal strength is more important where the pipe is deep pipe and the run relatively short.



STATUS: READY TO SELECT A CONFIGURATION

A fixed yellow line near the center of the range-power graph indicates the estimated optimal balance for the selected transmitter. As you move the slider to this line it will momentarily “snap” in place.

Here, the estimated signal range for this X200-2AA is nearly 30 ft, with an estimated run time of nearly five days.

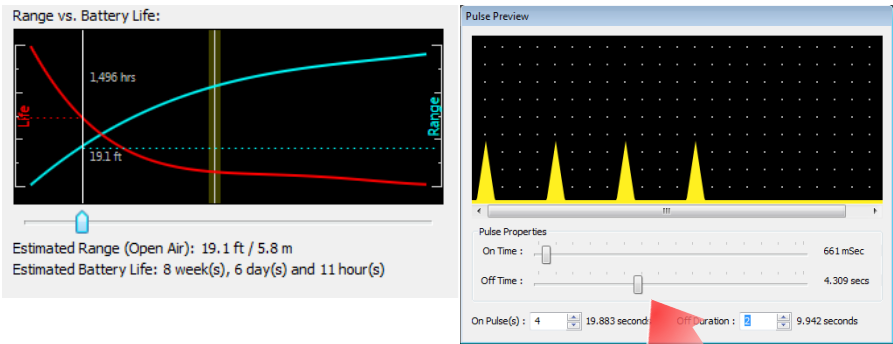


STATUS: OPTIMAL RANGE/POWER BALANCE FOR THIS TRANSMITTER

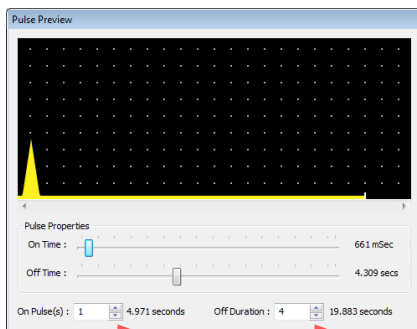
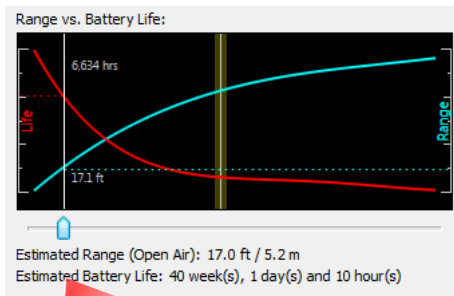
Continued experimentation extends estimated battery life to two weeks (with a corresponding decrease in range).



Increasing pulse Off Time extends the battery life to nearly nine weeks.

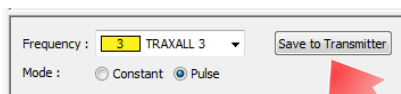


Further decreasing Range, decreasing On Pulses, and increasing Off Duration can extend this transmitter's run time beyond 40 weeks!



## Save Settings

When the desired configuration has been determined, select Save to Transmitter button to retain your transmitter settings. These configuration settings are stored in the transmitter flash memory and you may power down by removing batteries until you are ready to place the transmitter into service.



Remember, you may save the profile (see pg. 29) if there is a possibility you will be reusing this configuration on another transmitter.

## Replace Antenna Cap

Inspect cap threads, transmitter case threads, O-ring groove, and O-ring as with battery cap (pgs. 22–23) and apply Parker Super O-lube.



Carefully lower the end cap over the flexible antenna circuitry until cap and transmitter screw threads meet.



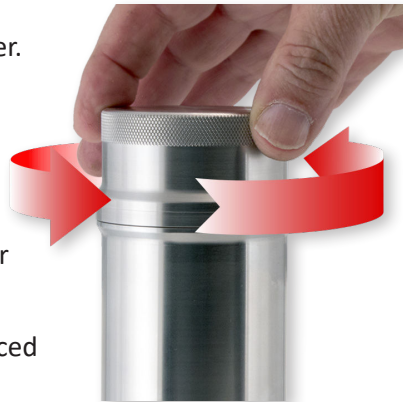
**WARNING: Do not bend, tuck, fold, or otherwise handle the flexible antenna.**



**WARNING: Transmitter end caps are NOT interchangeable. Attempting to install a battery cap onto the antenna end may damage the configuration antenna or transmitter case.**

Screw antenna end cap onto transmitter. (Observe Left-Hand Thread marking.) Do not over torque. Hand tightening is sufficient as long as cap is sufficiently tightened against rubber O-ring to maintain a seal. Tighten set screw on cap to 10 in.-lb [1.13 N·m]. Do not over torque.

Your transmitter is now ready to be placed into service.



## PLACING TRANSMITTER INTO SERVICE

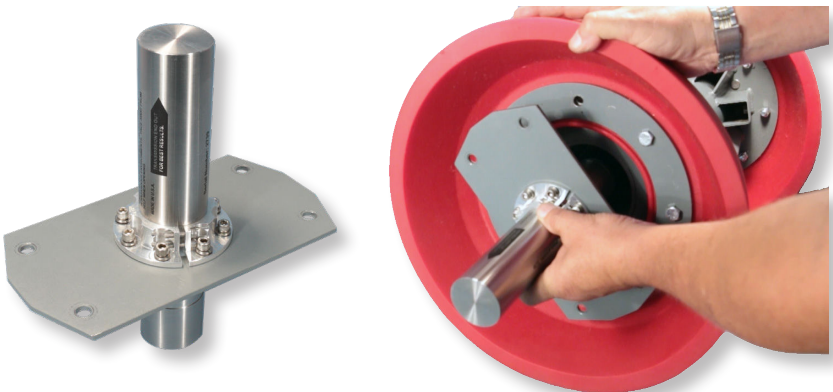
### Metal-bodied Pigs

Transmitters must be mounted outside the casing of a metal pig. A flange kit\* is included with your transmitter for this purpose.

- Install the flange kit with Allen wrench and screws as shown.



- Mount the transmitter to the mounting plate. Mount plate securely to the pig with transmission coil facing outward.



\* CDI Replacement Part No. 922-36-0002-01

## Foam and Plastic Pigs

- Remove plug or bolt
- Place transmitter in cavity (either direction)
- Replace plug or bolt



## Checklist

Before placing a transmitter into service, always make sure:

- Batteries are fresh and of proper size and type.
- Battery polarity is properly observed.
- Serviceable O-rings are installed. Brittle and/or deformed O-rings may not properly seal, thus compromising case Integrity.
- Transmitter case, caps, and cap threads are clean and free of dents, ruptures, or other damage which could compromise the transmitter components.

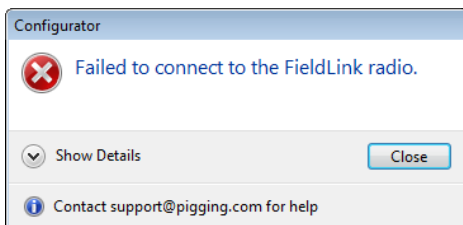


## TROUBLESHOOTING

### FieldLink Connection Failure

FieldLink connection failure can be result from obsolete device firmware or a missing or corrupted device driver.

Click Show Details to determine the cause.

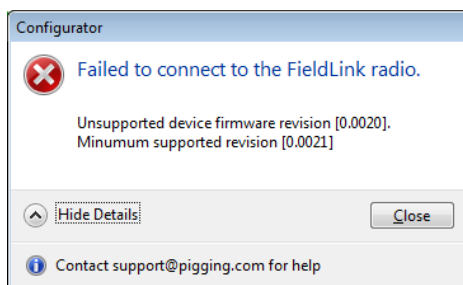


FieldLink programming, or *firmware*, is stored in the device's flash memory. (Transmitters have their own integral firmware).

This error message indicates unsupported or obsolete firmware.

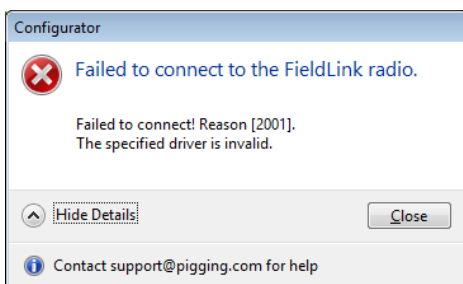
FieldLink devices with firmware revision 0.0021 or greater can be updated.

Devices with firmware 0.0020 or older cannot be updated and must be replaced.




Unlike firmware, the FieldLink device driver resides on your PC or laptop.

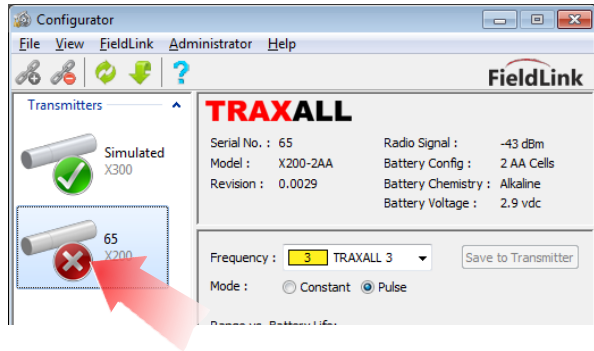
A new driver may be easily downloaded from the CDI website ([www.pigging.com](http://www.pigging.com); see pgs. 9–10)



## Transmitter Connection Loss/Failure

This icon  indicates a transmitter is offline. This can be the result of a routine shutdown, system timeout, power loss, or RF signal disruption.

Here, for example, the X200-2AA has been powered down after its configuration has been set and batteries removed. As long as the transmitter has been successfully configured, this is no cause for concern.



Connection failure can also indicate a system timeout. Upon activation, the transmitter will attempt to establish a communication link.

If communication is not established within five (5) minutes, the transmitter will time out.

Should this occur, cycle the power to the transmitter by momentarily removing and replacing battery cap. If you are still unable to establish communication, you may need to replace batteries.

The RF signal can be disrupted when an antenna cap is prematurely replaced, or by a signal path obstruction such as a structure or vehicle. Signal loss can also occur when a transmitter is moved too far from the Fieldlink device.

If this is the case, simply clear the signal path. You may need to cycle power as described above.

## REMOVING TRANSMITTER FROM SERVICE

### WARNING:



**Always remove batteries before placing the unit into storage. Failure to do so may result in damage and may void warranty.**



### WARNING



**Always ensure immediate environment is free of explosive gases, liquids, or other substances.**

**Always use caution when opening any CDI transmitter that has been in a pressurized environment.**

**It is possible for pressurized liquid or gas to leak into a transmitter and remain there even after the transmitter has been removed from the pipeline. For this reason, always point the transmitter away from yourself or others when opening a cover or end cap.**

**As possible for liquids to be present within cap threads, point transmitter downward to drain liquid out of and away from transmitter components or batteries.**

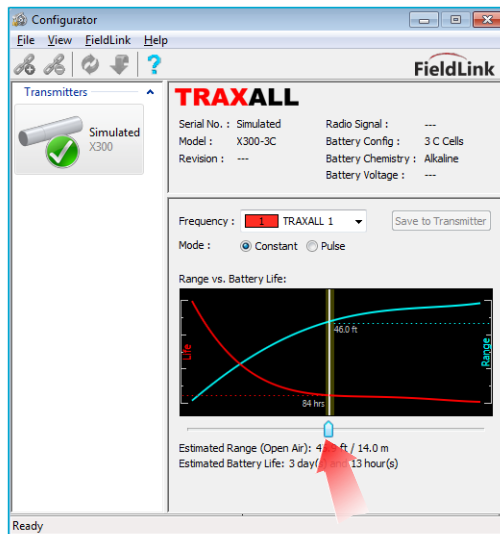
# APPENDIX A: TRANSMITTER BEHAVIOR

## Frequency & Power

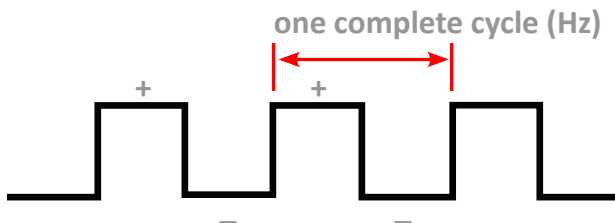
Whether in Constant or Pulse mode, an active transmitter is sending a signal at a frequency ranging from about 15 to 30 Hz (with 22 Hz being the traditional or “legacy” frequency).

The Power slider control increases transmitter range (at the expense of battery life). Assume a constant battery voltage regardless of settings.

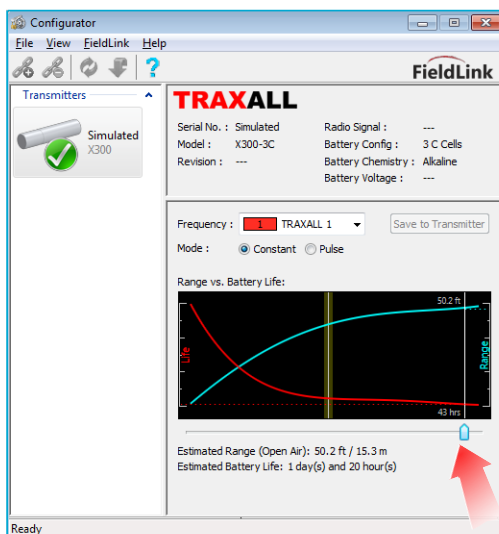
Here, we see a transmitter set to run at 50% power.



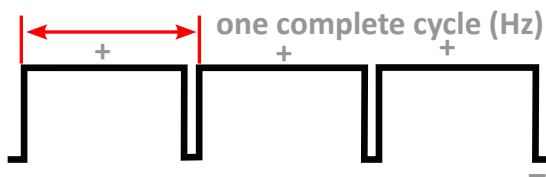
Therefore, one complete cycle (Hz) consists of equal “positive” and “negative” duty cycles. (Assume a constant battery voltage regardless of settings.)



As the Power slider is moved to the right, transmitter power is increased.

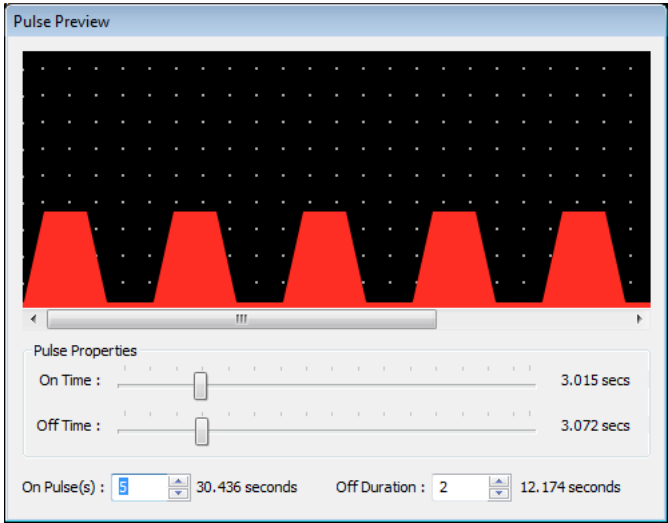


A 90% power setting would resemble this:



## Pulse Characteristics

When Pulse mode is selected, Width and Repeat settings are accessible. They affect duration and spacing of transmitter signals.



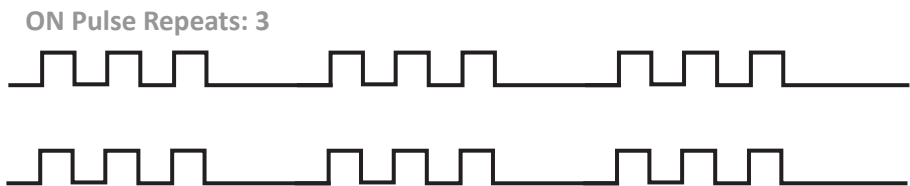
### ON/OFF Time Width

Sets duration of on and off cycles. At *On Time Width*, transmission occurs. At *Off Time Width*, there is no transmission.




### ON/OFF Pulse Repeat

Sets number of on and off cycles to repeat.



## APPENDIX B: SYSTEM SPECIFICATIONS

Transmission Type:	Electromagnetic
Detection Devices:	Magnetic Pipeline Pig Location and Tracking Systems, Land-based and Subsea Signaling Systems
External Pressure Rating:	172 bar [2,500 psi]
End Cap O-rings:	37.8 mm I.D. x 1.78 mm [1.489 in. x 0.07 in.] N1499-70 NITRILE
Power:	Alkaline C-cell: Duracell Procell PC 1400 only Lithium C-Cell: Electrochem 3B0030 only
Material:	304L Stainless Steel
Resistivity:	0.72
Magnetic Permeability:	1.02
Pipe Line Sizes:	
X300-2C-Ex	152 mm to 610 mm [6 in. to 24 in.]
X300-3C-Ex	203 mm to 711 mm [8 in. to 28 in.]
X300-4C-Ex	305 mm and larger [12 in. and larger]
X300-5C-Ex	355 mm and larger [14 in. and larger]
Pipe Wall Thickness:	Up to 38.1 mm [1.5 in.]
Rating:	<div>            II 2 G Ex d IIB+H2 T5 Gb TRAC15ATEX0027X            Ex d IIB+H2 T5 Gb IECEx TRC 15.0006X            -20° C ≤ Ta ≤ +80° C (ELECTROCHEM 3B0030)            -20° C ≤ Ta ≤ +50° C (PROCELL PC1400)            MANUFACTURED: 202 5            SERIAL NO: XXXX         </div>

DESIGN CONFORMS TO IECEx OD 017: 4.0 GENERAL REQUIREMENTS  
AND 4.2 FOR FLAMEPROOF ENCLOSURE d.

## WARRANTY

All equipment sold by Control Devices, Incorporated (CDI) is warranted for a period of one (1) year from the date of shipment to Purchaser, providing the instrument or equipment has not been modified, abused, or used for purposes which it was not designed for.

Batteries, probes, leads, magnets, and other consumables subject to wear are not covered by this warranty. CDI will repair or replace faulty equipment during the warranty period when the cause is a defect arising from faulty design, materials or workmanship.

### Making a Warranty Claim

Equipment being considered for warranty repair, or a representative sample thereof, must be returned to CDI at the Purchaser's expense. The equipment must be accompanied by the Purchaser's written order\* describing the defect(s) and authorizing CDI to invoice the Purchaser for any charges not covered by the warranty.

Upon receipt of the equipment and Purchase Order, CDI will examine the equipment and make a determination of the nature and cause of the defect. If the defect is not covered by the warranty, CDI will quote to Purchaser the cost for replacement or repair equipment, and will not proceed until Purchaser delivers a written acceptance of the quotation.

During the one year warranty, CDI will bear the cost to return units repaired under the warranty back to the Purchaser's domestic premises. CDI will return units to foreign countries at Purchaser's expense.

\* Contact CDI at **(918)-258-6068** for *CDI RMA Form*



## **CARE, MAINTENANCE, AND SERVICING**

Equipment designed by CDI is protected against the environment in which it is intended to operate. Much of the equipment is designed for prolonged use in the field without any special maintenance other than routine battery replacements. It is the Purchaser's responsibility to insure that proper precautions are taken during installation and operation so that weather seals are in place, routine maintenance occurs, etc. Failure to perform these operations nullifies this warranty.

CDI equipment should only be operated by qualified personnel who are familiar with any and all manuals and procedures for said equipment's operation.

### **Service and Repairs**

Cost for repairs not covered by the warranty or carried out after the warranty period has expired will be charged at the current hourly or set service rate, plus the cost of materials, upon approval by Purchaser.

Equipment for repair must be sent at the Purchaser's expense and be accompanied by the Purchaser's written order describing the defect and authorizing CDI to invoice the Purchaser for labor, materials and return delivery cost.

No service or repair will be undertaken until an approved written order is received from the Purchaser.

Operating equipment while in a damaged condition nullifies this warranty.

## ABOUT CDI

CDI is a family-owned and operated business located in Broken Arrow, Oklahoma, just 12 miles from downtown Tulsa. Incorporated in 1982, CDI proudly manufactures products in the United States. CDI currently employs a dedicated team with experience in electronics and mechanical design, software and firmware programming, electronics manufacture, machining, and more.

All CDI products are designed and built completely in-house utilizing an on-premises machine shop boasting six fully-automated CNC machines as well as full-time electronics assembly personnel.

